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Bib Data Sheet

CONFIRMATION NO. 8870

<b>SERIAL NUMBER</b> 09/715,068	<b>FILING DATE</b> 11/20/2000 <b>RULE</b>	<b>CLASS</b> 710 709	<b>GROUP ART UNIT</b> 2182 2145	<b>ATTORNEY DOCKET NO.</b> 31333-164218
<b>APPLICANTS</b> Bryan A. Slavin, Germantown, MD;				
<b>** CONTINUING DATA *****</b>				
<b>** FOREIGN APPLICATIONS *****</b>				
<b>IF REQUIRED, FOREIGN FILING LICENSE</b> <b>GRANTED ** 04/04/2001</b>				
<b>** SMALL ENTITY **</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <i>Patrice Winder</i> Acknowledged Examiner's Signature Initials		<b>STATE OR COUNTRY</b> MD	<b>SHEETS DRAWING</b> 10	<b>TOTAL CLAIMS</b> 38
<b>INDEPENDENT CLAIMS</b> 3				
<b>ADDRESS</b> Venable Post Office Box 34385 Washington, DC 20043-9998 # 26694				
<b>TITLE</b> Call management system				
<b>FILING FEE RECEIVED</b> 436	<b>FEES: Authority has been given in Paper</b> No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	